



Terms and Conditions

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LEAD TIME

All lead times are estimates. Production and lead time commence upon fulfillment of all requirements of the job, including return of signed Order Acknowledgement, payment of deposit, final sizes, approval of samples, artwork, templates, etc. All deposits are irrevocable and non-refundable. Imaging Sciences accepts no liability for damages incurred due to delays in delivery beyond quoted lead time.

PRICING

Quotations are based upon the quantity, size take-offs, and other specifications cited in the quote. Revisions in any of these factors may cause the quoted pricing to change. Quoted prices remain valid for 60 days, unless otherwise specified in writing. Quoted prices are non-binding and do not constitute acceptance of order. Height and width are rounded up to the next even inch to calculate square footage for billing purposes. Height and width for non-square and non-rectangular pieces are based on the block size square or rectangle from which the piece can be cut. In addition, a pattern cutting charge will apply. A three square foot per piece minimum applies to all orders – the minimum price per piece is the quoted square foot price times three. Replacement pieces are generally 25% more costly than the original order.

CREDIT

Imaging Sciences reserves the right to determine creditworthiness of each order individually. Imaging Sciences reserves the right to modify credit terms at any time for any reason and reserves the right to require payment in advance or to alter terms of payment schedule. Title does not pass to Buyer until product and all related charges are paid for in full. In the event invoice is not paid in full in a timely manner, buyer agrees to pay financing charges of 2% per month and Imaging Sciences' collection costs, including legal fees.

CLAIMS

All shipments are FOB shipping point. Buyer is responsible for filing all freight claims. Buyer should promptly inspect all materials upon delivery. Any claim for defective product must be made in writing to Imaging Sciences with 48 hours of delivery. Failure to comply with such notice constitutes Buyer's waiver of such claims. Imaging Sciences' responsibility for defective product is limited to replacement of material. Defective products must be returned to Imaging Sciences if requested. No products shall be returned to Imaging Sciences without written consent. Non-defective products are not returnable.



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Conflicting Terms

Conflicting terms between the Buyer's purchase order and the Seller's Order Acknowledgement and Terms and Conditions of Sale shall be interpreted as Seller's Order Acknowledgement and Terms and Conditions prevailing.

Legal

Any disputes between Imaging Sciences and the Buyer shall be governed under the laws of the laws of the State of Ohio and shall be adjudicated in Lake County, Ohio.

Dimensional Tolerances

Tolerances are based on ASTM C1172-96, Standard Specifications for Laminated Architectural Flat Glass. Length and Width tolerances are cited in section 8.5.1 of the Standard. Tolerances for flatness are cited in section 8.6 of the Standard.

Pattern Matching

Where the glass is a geometric pattern that requires panel to panel matching, as is the case in a butt or narrow mullion situations, our standard practice is to start the graphic the same distance from the top of each panel. The tolerances are +/- 3/16" from the top edge of the glass. Patterns are centered in rectangles, side to side with the same tolerance.

Other Standards

Imagine Glass™ meets the requirements of 16CFR1201.1 (Consumer Product Safety Commission, Code of Federal Regulations, Title 16, Part 1201, SAFETY STANDARD FOR ARCHITECTURAL GLAZING MATERIALS, Categories 1,2, and 6) and ANSI Z97.1-1984 (R1994), American National Standards Institute, Standard for Safety Glazing Materials Used in Buildings – Safety Performance Specifications and Methods of Test. For aesthetic considerations, products sold will NOT be provided with the ANSI safety glass label unless specifically requested otherwise by the ordering party, in writing, at time of order.

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Cosmetics

The inspection criteria for Imagine Glass™ decorative laminated safety glass are as follows:

<u>Characteristic</u>	Size of 25 SF or less		Size of greater than 25 SF	
	<u>Central</u>	<u>Outer</u>	<u>Central</u>	<u>Outer</u>
Boil	1/16”	3/32”	1/8”	3/16”
Blow In	N/A	CE1/4”	N/A	CE1/4”
Fuse	1/32”	1/16”	1/16”	3/32”
Hair Line (single strand)	Light	Medium	Light	Medium
Dirt Spot	1/16”	3/32”	3/32”	5/32”
Lint Areas (concentrated)	Light	Light	Light	Light
Separation	None	None	None	None
Discoloration	None	None	None	None
Short Interlayer	N/A	1/4”	N/A	1/4”
Unlaminated Chip	N/A	1/4”	N/A	1/4”
Interlayer Scuff	Light	Light	Light	Light
Interlayer Streak	Light	Light	Light	Light
Edge Ripple (6” length max)	N/A	CE1/2”, EE3/8”	N/A	CE1/2”, EE3/8”
Pinholes (1/16” or greater)	None	None	None	None
Mottle or Streak	Medium	Medium	Medium	Medium
Roll Wave Distortion	medium	Medium	Medium	Medium